



CONNECTING COMMUNITY

Responses to Questions Regarding Request for Proposals:

- RFP# 2024.08.16 CAD/AVL APC and WIFI

Version **09/04/2024**

The following questions have been received by Rider Transit regarding the subject RFPs. Responses are being posted to keep the proposal process as fair and transparent as possible.

1. Does the agency plan on reusing any of it's existing hardware on the buses or do you require all new hardware?
 - We would like to reuse all existing hardware if possible.
2. Do the 11 Transit vehicles and 8 Smaller Revenue Vehicles need all of the solutions listed in the RFP? Can you provide a list of the types of the 8 Smaller Revenue Vehicles and solutions required for them if they are to be included?
 - See list attached. This should help with this question.
3. What farebox system or digital payment system do you need to interface to?
 - We currently have diamond fare boxes. These are manual.
4. Are you presently utilizing Genfare and Umo? If not, could you please outline your farebox integration requirements?
 - We currently are using UMO scanners on the 11 fixed route buses.
5. Could you please confirm the total vehicle count?
 - See attached
6. Regarding the RFP submission requirements, as part of the documentation for our firm's financial standing, are you requesting our financial statements? Please specify the number of years you would like to see?
 - Rider Transit would accept a statement that the company is solvent and profitable.
7. For electronic submissions, are Dropbox links acceptable?
 - Yes
8. How many busway signs are required? What are the existing make and model numbers of your existing signs ? Please provide photos if possible. Is it 1 per bus bay? What is the total count? Is there power and existing internet connection at each location?
 - 8 Busway signs. 1 bus per bay. We have power and data at each bay. See attached for pictures of what is currently installed. They haven't been used in several years so we need new ones.



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9. In reference to Mobile Data Terminals, bullet 6, in the scope of work, is your signage infrastructure adequate or would you prefer new digital departure signage
 - New signage needed
10. In the last section of the scope of work under the contractor's responsibilities, bullet 2, please elaborate on the work rule requirements?
 - We intend that the work rule that the system would have to work with our schedule and city policies and procedures.
11. Are all of your transit buses two doors or are any single door?
 - Our 11 fixed route Gillig buses have 2 doors.

*****Pictures and attachment for these questions are available upon request. Please send an email to request.